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Bulletin 08-2011 PMI's MODEL Servicer Program

Introducing the PMI MODEL Servicer Program

Since the beginning of the housing crisis, PMI has seen that the use of certain mortgage servicing best practices plays a central role in maximizing the level of home retention and achieving positive results for borrowers, communities and mortgage investors. PMI believes servicers that have demonstrated effective use of these best practices deserve recognition for the positive impact they have in preserving homeownership in communities nationwide.



PMI has designed a MODEL Servicer Program for loan servicers that consistently achieve top-level performance, service loans according to industry-recognized best practice principles (outlined in our "[Customary Servicing Standards Guide](#)" and "[Best Practice Principles](#)"), and work collaboratively with PMI to promote sustainable homeownership.

In recognition of a servicer's superior performance, the MODEL Servicer Program provides [valuable benefits](#) that include:

- Recognition as a MODEL Servicer
- Reduced claims documentation and review process
- Expedited processing of payment of perfected claims
- Suspension of investigation of loans involving successful workout activities

Learn more about the [eligibility and qualifying process](#) for the MODEL Servicer Program, and the [terms for maintaining status in the program](#) at www.pmi-us.com/model. Please call your Director, National Accounts Servicing or 800.685.4764 for further information.