



October 11, 2011

## Bulletin 11-2011 Claims Reference Manual

Effective immediately, an updated version of PMI's Claims Reference Manual can be accessed on the pmi-us website at <http://www.pmi-us.com/servicers/defaultserv.html>. This manual replaces the Delinquency & Claims Reference Manual dated April 2007 in its entirety. The following sections have been removed:

- Delinquency Reporting (Notification of Delinquent First Liens Form available at <http://www.pmi-us.com/servicers/defaultserv.html>.)
- Foreclosure Sale Bidding Instructions (Available on PMI's website at <http://www.pmi-us.com/servicers/defaultserv.html>.)
- Loss Mitigation (Loss Mitigation programs and information is available at <http://www.pmi-us.com/servicers/lossmit.html>.)

The revised Claims Reference Manual now covers the following topics:

- Requirements for Appropriate Proceedings
- Post Foreclosure and Real Estate Owned (REO)
- Claim for Loss – Filing Instructions
- Claims for Loss – Processing
- Claim Settlement

For additional information or questions, please contact PMI's Claims Department at 800.795.4764 or at [pmiclaims@pmigroup.com](mailto:pmiclaims@pmigroup.com).